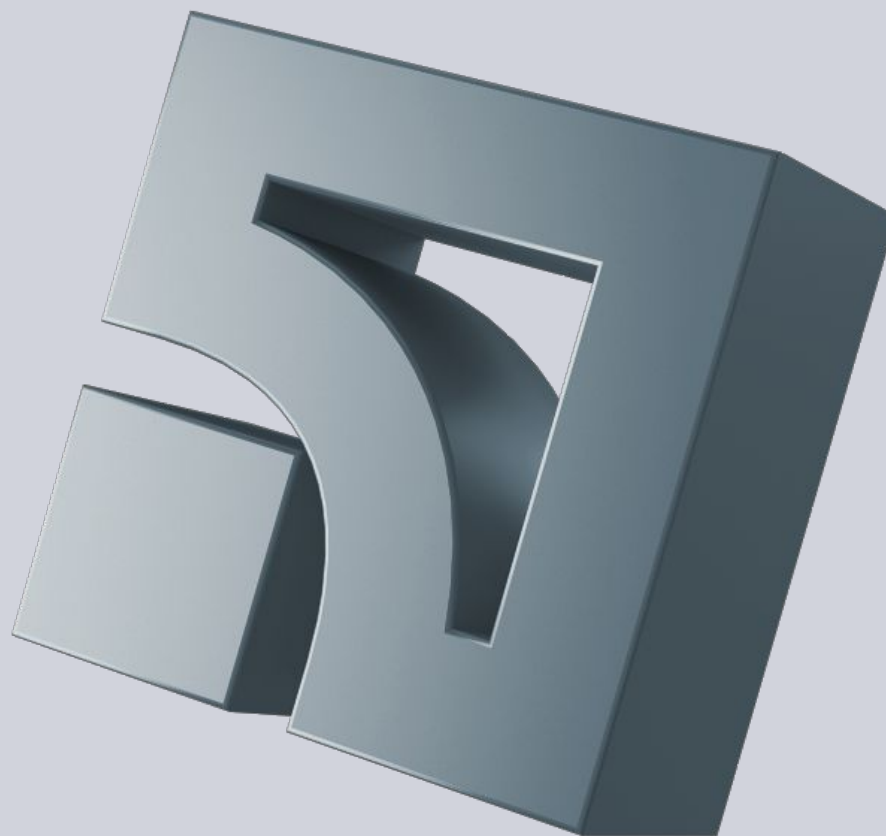


Premium Package

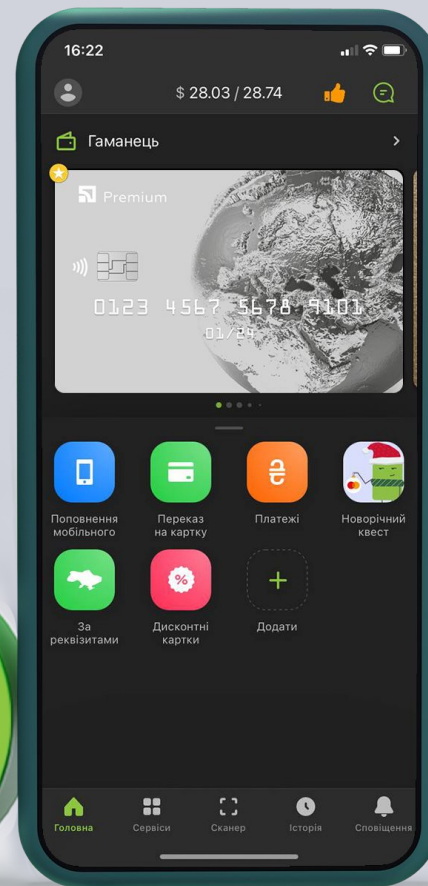
Digitally.
Easy.
Profitably



Premium Package

Discover the world of Premium in digital format from PrivatBank.

Just choose a payment system - and in 5 minutes you will reach all premium benefits.



Premium Package Benefits



- **Free** opening
- **Increased loan limit** up to UAH 300,000 with a grace period of up to 55 days
- **Service in premium branches** across Ukraine
- **Personal banker**
- **Customer support** – a new format using modern technologies
- **Concierge service**
- **Access to storage of valuables** in safe deposit boxes
- **Enhanced promotional programs,** advantageous bank offers, airport services

Contactless Payments

Add the card to your wallet using the Privat24 app



and pay even on the plane!

We have custom card skins to add a smile to every payment ;-)

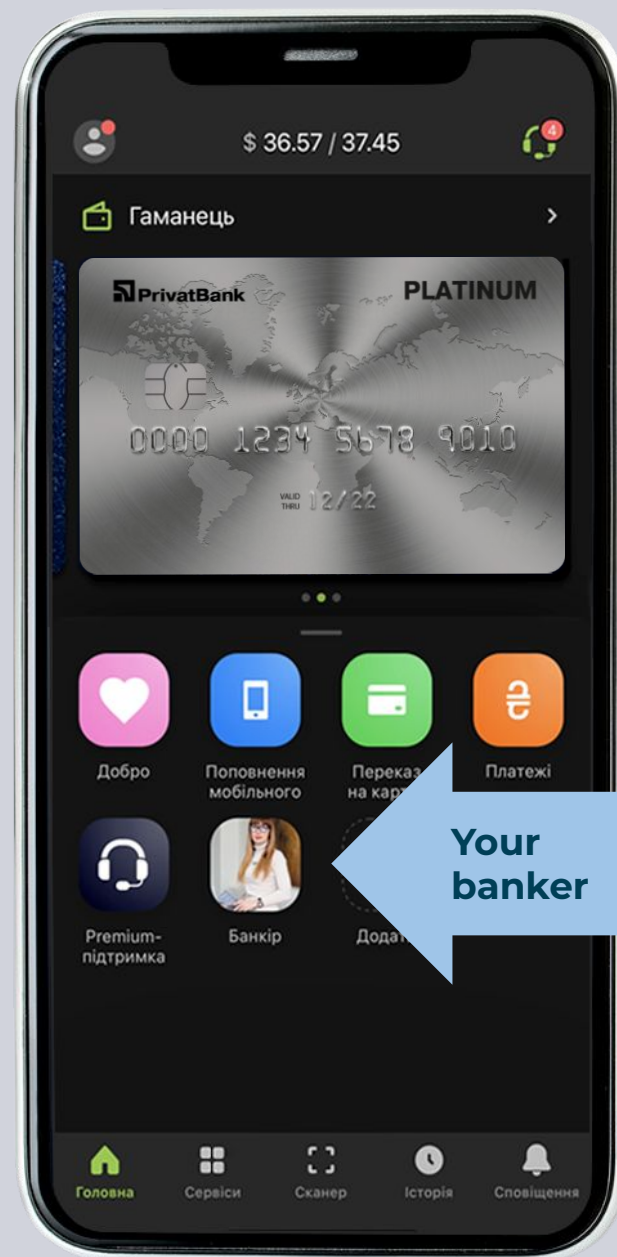


Personal Banker

You will get a **financial assistant**, and we will follow up any of your matters.

PrivatBank and its assistants **are available 24/7 in the Privat24 app!**

Even when you want to just talk...



Premium Support

Premium support ensures 24/7 high-quality and quick solutions to your **banking** matters



Your Benefits:



We will perform the transaction on your behalf or teach you, how to do it yourself



Easy direct connection to our support team



Performing transactions, consulting on extra benefits: airport services, loyalty programs, discounts, etc.

Contact info:

- +38 (073, 050, 098) 900 00 02;
- [Privat24](#) (chat or call directly from the app).

Concierge Service

Concierge service ensures 24/7 high-quality and quick solutions to your **personal** matters.



Your Benefits:



You have time for important matters while we are resolving your personal tasks



We work according to international standards and have partners worldwide



We are experts at doing things that can be difficult for you or require more efforts: booking hotels, renting a car, delivery from foreign sites, shopping, etc.

VISA

Concierge



[Viber](#)



[Viber](#)

[Telegram](#)



[Telegram](#)

[WhatsApp](#)



[WhatsApp](#)

+38 (044) 300 05 03

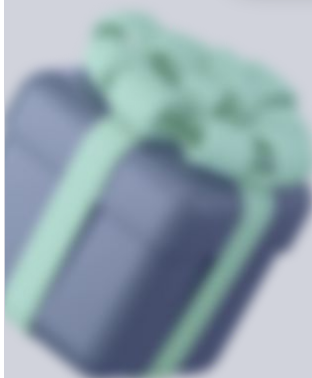


+38 (067) 401 77 95

Choose contacts depending on your card payment system. Having cards of both systems, you can contact both Visa and Mastercard services.

Bank Promotions

Win high-value prizes, travel certificates or get cashback by participating in unique promotions at newpromos.pb.ua.



LoungeKey Business Halls



You have access to over 1,300 lounges worldwide within two free visits with your Visa Platinum card.

To access the lounge, all you need is your premium card. You can even do this without a card, previously having registered in the LoungeKey app ([iOS](#), [Android](#)).

What is required during the visit?

- Tell the receptionist the LoungeKey program you use to visit the lounge.
- Check the specified number of guests on the terminal and warn the administrator if there is an error.

Flight Delay Pass

A new service for Mastercard Platinum holders, with which you and 1 guest can visit the business lounges for free if the flight is delayed for at least one hour.

How to use the service?

1. Register your flight using the special [link](#) and enter all the necessary departure details and your contact details.
2. In case of a flight delay for at least one hour, you will receive an SMS on the departure day, and e-mail with a QR code for each passenger to visit the business lounge.
3. Go to the business lounge and show the receptionist your QR code, boarding pass and passport.

What business lounges are available to visit?

Any lounges working under the LoungeKey program, but free visit is possible only if the flight is delayed by at least one hour.



LoungeKey App

An app is available only for Visa Platinum cards.

Using the app is optional, but using it is much more convenient, because you can always:

- check the availability and location of the hall at a particular airport, working hours and guidelines of the visit;
- use a digital card from the app if your card is forgotten at home.



How to register in the LoungeKey app?

- Step 1.** Download LoungeKey mobile app from the links ([iOS](#), [Android](#)).
- Step 2.** When logging in, click 'Don't have an account'.
- Step 3.** Specify the name on the card, the full number of the card and symbols from the screen.
- Step 4.** Specify card details - validity and CVV2 code, come up with a login, specify the mobile phone number and select the question for restoring access.

Please note! If you have multiple cards, then a separate registration for different logins is created for each card.

LoungeKey Free Access Requirements



VISA

Free – you must have expenses in outlets and Internet shops from UAH 5,000 paid with the Visa Platinum card in 30 + 5 days before departure.

How can I check funds circulation by myself?

In the Visa [chatbot](#).

You can always contact our support team, we will be happy to advise you! 😊

Fast Track International



Fast Track International service is available for Visa Platinum, Visa Signature and Visa Infinite cardholders on the international and domestic flights in the at the most popular airports in Turkey, Italy, Spain, Poland, France and other countries.

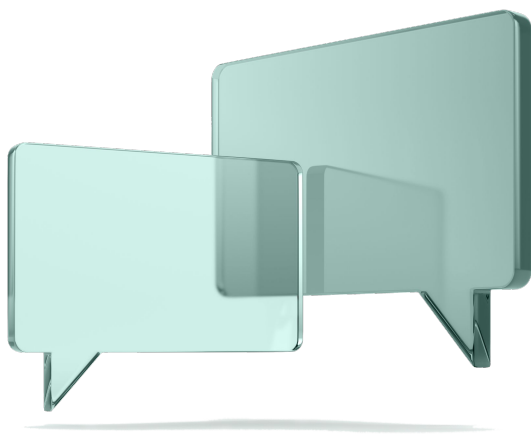
Check the full list of available locations in the [Visa chatbot](#).



Premium Package Services

	MC Platinum	Visa Platinum
LoungeKey Business Halls	–	✓ 2 visits
Flight Delay Pass	✓	–
Fast Track International	–	✓
Car Rental Services: Avis and etc.	Up to 10%	Up to 10%
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
SWEET.TV Subscription	–	✓
Unlimited Cashback	✓	–
Shopping discounts/shopping packages and transfers at Bicester Village Malls	From 10%	From 10%
Discount on housing rent at Booking.com	10%	–

Take advantage of the Visa Chatbot



What can you do:

- check the circulation and availability of airport services;
- get Visa advice on insurance and buyer protection;
- order extra services (FastTrack International, promotions and other offers);
- use the Telemedicine service.

Log in via a messenger convenient for you using the [link](#) from your financial number.

Telemedicine Service

A handy way to take care of your health 😊



The telemedicine package with your premium Visa card includes the following free services:

- **medical support** – 5 consultations from doctors with particular specialties for the whole family with a Visa Platinum card;
- **psychological support** – 5 consultations from specialists of the Association of Psychologists of Ukraine;
- **online health lectures.**

Use the service through the Visa [chatbot](#), and click the Telemedicine button in the main menu.

Visa Purchase Protection.

You buy - we insure worldwide



Compensation in case of loss, theft, damage to an item purchased exclusively for personal use (including gifts), but not for commercial purpose use.

	Visa Platinum
Terms and conditions	Annual limit – \$20,000. <ul style="list-style-type: none">• Limit per one insured event – \$5,000.• Valid within 365 days of the purchase
Requirements	<ol style="list-style-type: none">1. 100% payment by card (NOT in installments or credit).2. Minimum item value – \$100
Required documents	<ol style="list-style-type: none">1. Purchase receipt2. Account statement3. Warranty certificate4. Store denial of warranty service5. Repair payment receipts

Do you have any questions?

We will be happy to answer all your questions and help you in the Visa [chatbot](#). For this, please click the Concierge button.

Fraud Protection Service

- Service of extra protection against financial fraud
- Guaranteed return of your own or credit funds in case of fraud



Fraud protection programs

	Insurance amount	Price per month
Premium	UAH 100,000	UAH 70
Exclusive	UAH 200000	UAH 140

Key advantages of the service:

- concluding the insurance agreement in the Privat24 app even when you are abroad;
- the agreement is valid worldwide;
- damage reimbursement up to UAH 200,000 for popular types of fraudulent events.

24

The service can be activated in the Privat24 app (menu «Services → Insurance») or with your personal banker.

Premium. Simply. Commission free



Enjoy the benefits of Premium Banking
absolutely for free.

It is very simple!

Make everyday purchases (in outlets and/or Internet shops) paid with your premium card for the amount of **UAH 25,000 per month and get the service for free.**

You pay with your premium card and enjoy extra benefits, while the Bank pays the monthly fee for you.

Save from UAH 2,000 per year.

